

Town Clerk

From: William Cormack <wcormack@utility-aid.com>
Sent: 28 November 2023 14:00
To: Town Clerk
Cc: Nicholas Hoyles
Subject: Dronfield Town Council - Utility Aid Quotes
Attachments: Dronfield x 8 elec quotes.pdf; Dronfield x 4 gas quotes.pdf

Good afternoon Jo,

I am so sorry for the delay.

Please find attached your electricity and gas offers for you to approve.

As we enter the winter months, and demand for electricity and gas increases, we are expecting prices on both gas and electricity to go up. Added to this the circumstances that are unfolding in the Middle East and the already precarious situation in the Ukraine are likely to have a big impact on prices. Securing prices now, will not only give you budget security but also the peace of mind that your rates are locked in before the expected price increases come into play.

Included in our quotation are the costs for our services which cover our expertise and procurement, full invoice validation, account management, customer care service and Energy Efficiency support at a rate of 1.2ppkwh for the gas and electricity. We will not invoice you for this service as it will be contained within the rates quoted and will be paid by your energy supplier to us directly.

- Dealing with all supplier queries.
- Provision of CRC data
- Provision of ongoing market intelligence
- Full access to your dedicated Account Manager
- Assistance with additions and deletions to contract
- VAT and CCL assistance
- SMART installation assistance
- Energy Efficiency / Carbon Net Zero support, access to bespoke services to assist you with energy reduction.
- Meter installs/removals

Please note that these prices can be pulled at any moment due to the extreme market volatility and are only valid until **4pm** on the day of production for acceptance.

Please note prices are subject to VAT and CCL where applicable and are subject to change until locked in by your chosen supplier. Please also note that you are responsible for sending your own termination notice and ensuring there is no debt on your account so that the transfer can move ahead smoothly as Utility Aid cannot be held responsible for any costs incurred due to delayed start dates.

Best wishes

Will Cormack

Energy Specialist

 **Partners**