## **Dronfield Town Council - Person Specification**

Job Title: Outside Services Operative Department: Outside Services Date: 24<sup>th</sup> July 2023

| Qualities   | Essential<br>Those qualities which are | <b>Desirable</b><br>Those qualities which |  |  |
|---|--|---|--|--|
|   | essential to perform the               | allow the job to be                       |  |  |
|   | job.                                   | performed to the optimum                  |  |  |
|   | J05.                                   | level.                                    |  |  |
|   |  |   |  |  |
| Specialist Experience   |  |   |  |  |
|   |  |   |  |  |
| An understanding on Health and                                | Essential                              |   |  |  |
| Safety (Regulations and Codes                                 | Losentia                               |   |  |  |
| of Practice for Working                                       |  |   |  |  |
| environment)  |  |   |  |  |
| Basic knowledge of Road Traffic                               | Essential                              |   |  |  |
| Act legislation where applicable                              | Looonna                                |   |  |  |
| when working on or adjacent to                                |  |   |  |  |
| the highway   |  |   |  |  |
|   |  |   |  |  |
| Knowledge of the local area                                   |  | Desirable                                 |  |  |
| Education/Qualifications                                      |  |   |  |  |
|   |  |   |  |  |
| Basic standard of education.                                  | Essential                              |   |  |  |
|   |  |   |  |  |
| Good verbal communication                                     | Essential                              |   |  |  |
| skills to be able to respond to the public and customers in a |  |   |  |  |
| professional and responsible                                  |  |   |  |  |
| manner  |  |   |  |  |
|   |  |   |  |  |
| Skills/Abilities  |  |   |  |  |
|   |  |   |  |  |
| Ability to use small hand or                                  | Essential                              |   |  |  |
| power tools   |  |   |  |  |
|   |  |   |  |  |
| An ability to deal with conflicting                           | Essential                              |   |  |  |
| demands   |  |   |  |  |
| Indertaking strenuous manual                                  |  |   |  |  |
| Undertaking strenuous manual<br>work activity                 | Essential                              |   |  |  |
|   |  |   |  |  |
| Previous experience working in                                |  |   |  |  |
| grounds maintenance   |  | Desirable                                 |  |  |
| <b>G</b>  |  |   |  |  |

| Other requirements of the Job:<br>Full current driving licence in<br>order to be able to drive the<br>following vehicles (Category B)<br>Tractor with ability to use all<br>attachments – loading bucket,<br>mower | Essential |           |
|--|-----------|-----------|
| Be physically fit in order to<br>undertake the following<br>physically demanding duties<br>Assist with the loading/unloading<br>of vehicles (e.g. hardcore, grit,<br>gravel, machinery etc.)                       | Essential |           |
| The abllity to work on own initiative to competing deadlines displaying tact and discretion at all times.  | Essential |           |
| Flexible approach to working duties (i.e. times / locations of work)   |           | Desirable |
| A willingness to work outdoors in all weather conditions.  | Essential |           |
| The ability to demonstrate strong<br>customer focus and a<br>commitment to service<br>improvements   |           | Desirable |
| A willingness to work within a team environment  | Essential |           |
| Key Skills   |           |           |
| Providing good customer service  | Essential |           |
| Working effectively as part of a team  | Essential |           |
| Good communication skills  | Essential |           |
| Other Circumstances  |           |           |
| Ability to set up and maintain accurate information recording systems.   |           | Desirable |

| Good time management skills<br>and ability to remain calm, in a<br>busy environment with tight and<br>often conflicting deadlines. | Essential |           |
|--|-----------|-----------|
| Ability to exercise judgement in relation to priorities and to define objectives clearly   | Essential |           |
| Ability to work with minimal supervision   | Essential |           |
| Good project management skills<br>and understanding of process of<br>planning and organising process<br>changes                    |           | Desirable |
| To demonstrate a commitment to<br>and understanding of the<br>Authority's approach to<br>diversity/equality                        | Essential |           |